



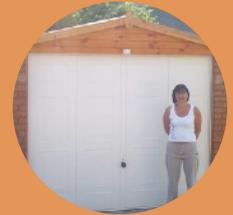
“Thank you again for purchasing your building from Nucrete...”

The UK's Leading Concrete Garage Manufacturer

Your building is supplied with the following guarantee which valid from the date of installation at your property.

Item Type	Guarantee Length
Concrete Structure and Fascias	10 Year Guarantee
Hormann Up & Over Doors	10 Year Guarantee
Cardale 10' 12' or 14' doors	10 Year Guarantee
Cardale and all other Doors	2 Year Guarantee
All Roof Sheet Types	10 Year Guarantee

Nucrete pride ourselves on the level of customer care provided for our customers. If you have a query, please feel free to get in touch.



Teresa Atkinson
-Stockport

"The garage is excellent and just what I was hoping for"



Trevor Millington
-Walsall

"It pleases me to know there are still some companies that do exactly what they say..."



Sue Lil
-Grimsby

"We would like to personally thank Sharon for her undivided attention"

Building Maintenance Schedule

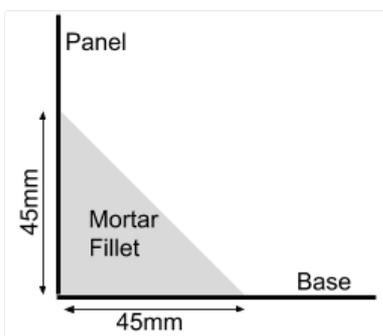
Now you have taken delivery, or are shortly expecting delivery of your Nucrete building, we recommend that you take a few moments to read the information enclosed.

The information will give you a helpful understanding of the maintenance your building requires, and how to keep it looking great for as long as possible!

Fillet

It is recommended that a mortar fillet is applied to seal the building panels at the base junction after installation. It is beneficial to do this as soon after installation as possible and on a dry day.

It should be applied to the inside of the building only and be triangular in shape, spanning approximately 45mm of the panels and base.



The door weather strip should be secured to the base using screws and Rawl plugs, and the mortar fillet should then be applied to both the inside and the outside of the weather strip.

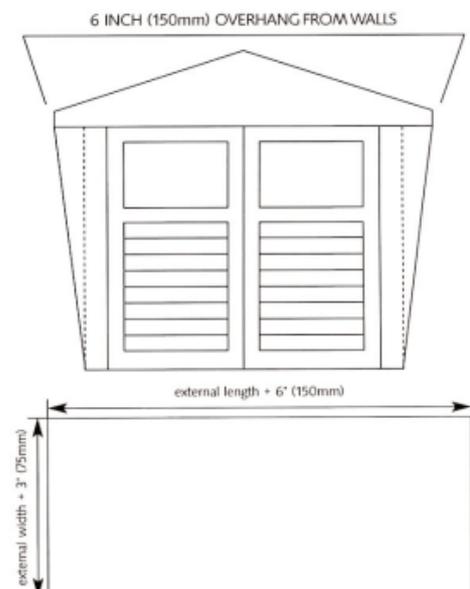
We recommend using a stronger mortar bond for the weather strip, by using an additive such as Unibond adhesive or similar that it is incorporated in the mixing water at a rate of 1 part Unibond to 5 parts water.

Concrete Base

To guarantee a building, it *must* be installed on a flat and level base. If the base slopes the building may be prone to leaks.

We can not be held responsible should this occur due to the base not being flat and/or level or having slopes or falls in it.

The base needs to be slightly oversized as shown here.



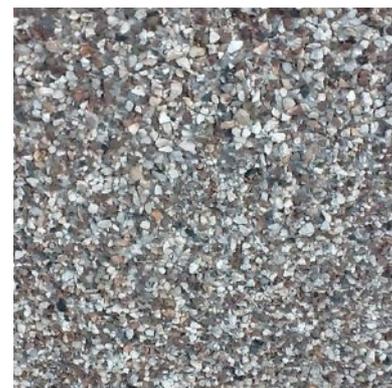
Concrete Panels

The concrete sectional panels are supplied with an external spar chipping stone finish. These chipping stones are laid on the wet concrete during the manufacturing process and in the first weeks after you have taken delivery of your building some chipping stones may fall off the panels.

These are the chipping stones that were sat on top of others or during transit may have fallen off and therefore not fixed directly onto the concrete panels.

This will stop as the garage *ages*, and should not be cause for concern.

The concrete panels themselves are in a *green* state when first manufactured. When the building is erected, the panels will go through a curing process, which in basic terms means the concrete is drying out. It will become stronger as it cures.



This may take up to twelve months in certain circumstances and conditions, dependant on the weather and other external factors.

Whilst the concrete is drying out, it may feel wet to touch and during heavy rainfall may discolour. This is normal and will stop once the concrete has fully cured.

You may wish to speed the process up by spraying the concrete panels with a silicone water sealant such as Thomson Water Seal. This is widely available from DIY stores and builders merchants. The inside of the concrete panels can be painted if so desired after the drying out period.

The concrete panels have bolt holes at the top, centre and bottom of the panels. The bolt holes at the top and bottom are always used, and the centre bolts only when windows are fitted..

Timber

The timber has been treated with a branded preservative prior to installation. This is a base coat primer and will need further treatment within six months in order to protect the timber against the elements.

We recommend purchasing a good quality wood preservative or paint and treating it annually. The timber on your garage will have a life span depending on how well it is looked after, and it is therefore important you carry out the maintenance annually. This applies to all timber including fascias, windows and doors.

Up And Over Door/s

The standard Cardale Doors are steel and we recommend that to aid smooth running of the door, the tracks are cleaned and lubricated with WD40 or a similar product on a regular basis.

The Hormann Doors are galvanised and finished in either white or brown powder-coat and require lubrication of the moving parts annually.

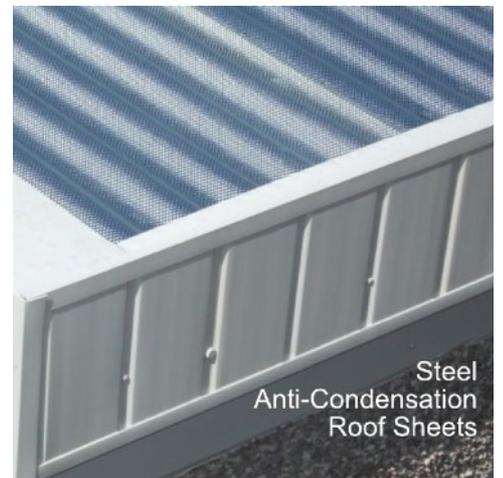
If you experience water seeping under the door it is advisable to apply your mortar fillet to the door weather strip which has been supplied with the building.

Roof

The roof trusses are supplied with a red oxide primer and do not require further treatment, but they can be painted if desired to improve the longevity and appearance of the product.

One of a number of roof types may have been supplied. They should all require minimum maintenance, but useful information on each is as follows:

- Cement fibre sheets (Asbestos free) – the most common type of sheet on a apex sectional garage. As with the concrete panels, the sheets will go through a curing period. They too may look at times discoloured & patchy and feel wet to touch. This again is normal and is part of the curing process of the concrete.
- UltraSteel sheets – the sheets are steel and are treated against condensation making them more effective than standard sheets.
- Translucent Roof sheets – these sheets are fibre-gel based for strength and durability and require virtually no maintenance.



None of the sheets require any maintenance from the customer, other than basic cleaning.

Real Brick Fronts

The brick front posts are manufactured using real bricks and therefore do not require any maintenance whatsoever.

Guttering

The guttering is guaranteed against manufacturing defect for the period of our 10 Year Guarantee.

However, the gutters may discolour due to exposure to sunlight, and as a result the colouring is not covered by the warranty (black gutters will fade faster than white).

UPVC

The UPVC Fascias and windows require no more maintenance than a basic clean with a good quality cleaning agent.

Eaves

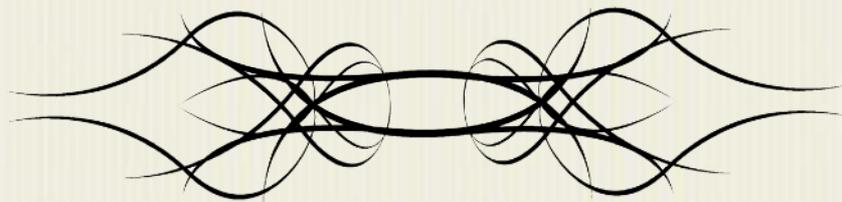
In order to comply with health and safety we leave our eaves open allowing ventilation to flow through the building and to allow car fumes or similar to escape naturally. You may wish to fill them after market with an eaves filler or expanding foam type product.

“Thank you again for taking the time to read your Customer Care Pack, and may we wish you all the best for the Future.”

Sharon Winson - Sales Manager - Nucrete Online

Certificate of Guarantee

*This is to certify that your Nucrete
Sectional Building structure and fascias
are guaranteed for a period of 10 years.*



Guarantee valid from date of installation

Doors are guaranteed for 2 years unless otherwise specified

*Your guarantee is transferable to new owners should you sell your
property provided the maintenance schedule is adhered to*

Signed

Andrew Carroll

*Managing Director
Nucrete Ltd*